HELLENIC REPUBLIC
National and Kapodistrian University of Athens
EST. 1837

Faculty of Medicine
MSc Programme "Strategies in Developmental and Adolescent Health"
To the Coordinating Committee

COMPLAINT/OBJECTION SUBMISSION FORM*

In its effort to continuously improve the educational and administrative services it provides, the MSc Programme "Strategies in Developmental and Adolescent Health" gives its students the opportunity to express their complaints or objections, as well as to raise any problems that arise during their studies.

FULL NAME: _____

FATHER'S NAME: _____

STUDENT REGISTRATION NO.: _____

SEMESTER OF STUDY: _____

TELEPHONE: _____ EMAIL: _____

Please state concisely and clearly the matter that concerns you or the problem you have encountered in relation to the services provided by the MSc Programme (educational, administrative, etc.). If you wish to meet with a member of the Committee, please state so in your request.

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☐ I hereby declare that I expressly and unreservedly consent to the processing of my personal data for the purpose of handling this complaint.

Athens, _____

The Applicant: _____

* Students who have reservations about submitting their complaint by name may ask their Academic Advisor or another member of the Coordinating Committee to bring their issue before the Committee for consideration.

Complaint Submission Forms in which not all the required fields have been completed will not be examined. The Committee does not take into account, and does not reply to, messages with abusive content, or messages containing inadequate or false contact details.

The Committee may, at its discretion, convene a hearing of the complainants, either privately or in the presence of the other party.

The Director of the MSc Programme replies, in writing or orally, to each complainant within the predetermined period (1 week). The reply covers the actions that have been taken to handle the matter, as well as any decisions that have been made.

The members of the Coordinating Committee undertake to follow the NKUA personal data protection policy, which is posted at: https://www.uoa.gr/to_panepistimio/prostasia_prosopikon_dedomenon/. The Committee ensures that the data relating to the handling of complaints, while protecting the personal data of the complainants and safeguarding their confidentiality, are available for review by the bodies that evaluate the operation of the MSc Programme.